



June 15th, 2009

To whom it may concern,

Mistral, is the first Canadian Hardwood Floor Manufacturers to have extensively tested the Elastilon Installation Method in North America, with results have been extremely convincing on all aspects. We have been testing and recommending this Method over the last 3 years, with absolutely no glitches.

Our clients have used this Method with our Hardwood and are extremely satisfied. Installations are fast, very effective and clean. Most installers state that their installation time is reduced on average by 50%.

The construction of the Elastilon installation pad, permits the wood to react very favourably to climatic changes, which is why you can install Solid Hardwood even below grade with the addition of a vapour barrier, as long as the same installation climatic conditions are followed as for above grade installations.

Most importantly, with the Elastilon Installation Method, you can now install Solid Hardwood Flooring, directly on concrete, as long as the concrete is properly cured and measures correctly for the humidity content, like all other installations on concrete. Therefore, no need for expensive subfloors and as an added bonus, you also get an IIC rating that meets industry standards.

With the Elastilon Installation pad, you couldn't ask for a more complete and trouble free Method to install Hardwood, Solid or Tongue and Groove Engineered flooring. You save time, you save money, it's clean, you get sound insulation and most of all, no claims.

We strongly recommend the use of the Elastilon Installation pad for everybody. This product has been used for many years in Europe, South-Africa and other countries with rave reviews. Try it once and you are sure to use it over and over.

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